



**RANCHO
CALIFORNIA
RV RESORT**

RENTER'S GUIDE

45525 Hwy 79 South

P. O. Box 214

Aguanga, CA 92536

IMPORTANT NUMBERS:

HOA Office:	(951) 767-1788
Fax:	(951) 767-2188
Medical Emergencies	911 then call Security
Security:	(951) 491-5699
Maintenance:	(951) 591-6155
The Market Place	(951) 252-6025
Website:	<u>www.RanchoRVResort.com</u>



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RCRVR Renters Guide

1. Bathroom and Laundry Facilities:

- a. All bathroom and laundry buildings have security locks that require a code to enter.
- b. Laundry washers and dryers use quarters only or there is an app which you can pay directly from your smart phone. A change machine is in the Small Clubhouse. Do not wash pet blankets except in designated washers.

2. Vehicles:

- a. All vehicles (RV's, cars, trucks, golf carts, motorcycles, etc.) must meet RCRVR HOA requirements and must be registered on or before arrival.
- b. RV's permitted include Class A motor homes, fifth wheels and certain Super C RV's.
- c. RV's are not allowed if they have a rear door opening wider than 3 feet, also known as a toy hauler.
- d. All RV's must be between 30 ft. and 45 ft. long.
- e. RV's older than 10 Years old require an inspection prior to check-in. Ask your leasing agent, owner or the HOA Office for specifics for what is permitted.

3. Utilities:

- a. Deliveries by UPS, FedEx, etc.: Deliveries can be made to your RV lot using the Resort address of 45525 US Hwy 79 S, Lot XXX, Aguanga, CA 92536. Be sure to include your lot number. The HOA office does not accept packages for owners or renters.
- b. USPS Mail: USPS Mail service is not provided at RCRVR. The Aguanga Post Office address is 45600 Hwy 79, Aguanga, CA 92536 for General Delivery.
- c. Electric: Ask your leasing agent or rental lot owner for details.
- d. Internet: Wi-Fi is available in the Clubhouses. Inquire at the HOA office for the password.
- e. Propane: Propane bottle filling is available at The Ranch's Propane Station. The fill and pick-up times are listed below, but are subject to change. Please refer to the schedule posted at the Propane Filling Station for any updates, as times may change depending on the weather.
Monday thru Sunday: 10:00 am to 10:30 am
- f. Propane delivery to your Lot is available on alternate Thursdays by adding your name to the Weekly List for Service located in the Market Place. Payment for deliveries is arranged with the carrier.
- g. Trash: Collection is provided seven days a week. Place trash at your curb after 7:00 a.m. but no later than 10:00 a.m. If you are later than 10:00 am, keep your trash secured on your lot. Do not put trash out at night—animals will get in to the garbage.
 - For those leaving the Resort Sunday after trash pick-up, several small trash cans will be placed by the propane fill station for your convenience.
 - Brush, twigs, and branches, are picked up if tied together and no longer than two feet.
 - Clippings must be bagged.

- Boxes will be picked up if flattened and no longer than two feet.
- h. Water: in The Resort is owned and operated by RCRVR. With the recent years of drought and ongoing dry conditions, we must be more mindful of water usage.
 - Absolutely no washing off of driveways, buildouts, screens, etc. with a hose. Blow off the driveways and buildouts and use a bucket, sponge, and towels for screens.
 - Cars, trucks, and other vehicles must be taken to town. They may not be washed on the lot.
 - RV's and Golf Carts may be washed on your lot by:
 - Outside contractors that use pressure washers
 - If you do-it-yourself, you must use a hose with a nozzle or a pressure washer.
 - **ABSOLUTELY NO** hoses can be left running. Use a shut off nozzle.

4. Pets:

- a. The Dog Park is located outside the Resort entry gates directly across from the Staging Area. Please park golf carts in designated area and adhere to the posted park rules. Bags are provided for mandatory clean up.
- b. Pet owners are responsible for any excessive noise from their pets, including uncontrolled barking.
- c. Pet owners are responsible for picking up pet waste and its proper disposal. Do not place pet waste in other people's trash containers.
- d. All pets must be on leash, when walking or on a tether line when on your lot. Never leave your pets outside your RV unattended.
- e. **Pets cannot be walked on the Golf Course.**

5. General Information:

- a. Copy and Fax Service is available in the HOA Business Office at a minimal cost. For incoming faxes, use 951-767-2188.
- b. Maintenance pertaining to your rented lot—such as malfunctioning sprinklers—are generally remedied by the HOA Maintenance Department. Call Maintenance directly at 951-591-6155. Issues with appliances, condition of the rented lot, etc. are the lot owner's responsibility. Please discuss those concerns with your realtor and/or the owner.
- c. Parking for your vehicles and golf carts must be on your rental lot. Do not park any vehicle or cart so that it hangs over the street. Never park on another owner's lot without prior written approval.
- d. Children under sixteen (16) years old and without a valid driver's license may not drive any motorized vehicle on the resort property.
- e. Quiet Hours are 10 pm to 7 am Sunday through Thursday and 11 pm to 7 am Friday and Saturday.
- f. Persons under eighteen (18) years old must be supervised at all times.
- g. Speed Limit throughout The Resort is **10 mph**. Cars, trucks, and RV's must yield to pedestrians, golf carts, and animals.

6. Golfing at RCRVR:

- a. Activities other than golf are not permitted on the course or cart paths, e.g., no walking, skating, etc.
- b. Golf carts with aggressive tread patterns are restricted to cart paths. All others are restricted to cart paths except players with a physical handicap exemption from the HOA Office that is prominently displayed on the cart
- c. Golf cart drivers must have a Valid driver's license.
- d. Green Fees: Guests of renters must pay green fees and display the proper Golf Pass. Passes may be purchased at The Market Place. Registered Tenants do not need to pay a Green Fee.
- e. Rules, golf etiquette, tournaments, etc. are listed on the back of your Golf Pass. See calendar of events for scheduled tournaments.
- f. Warm up range is located behind Tee 1. There is no use of woods; only irons are to be used.

7. Activities:

- a. Fishing is permitted in the Fishing Lake only. Use barbless hooks and follow catch-and-release techniques.
- b. Pickle ball and Tennis courts are for Pickle Ball and tennis only. No other activities are permitted, i.e., no bikes, in-line skates, or scooters on the courts.
- c. Pools and Spas close at 11:00 pm. Glass items are not permitted at any pool or spa. An adult must accompany children under the age of 14. Proper swimwear is required. No running on the pool decks or in the pool areas.
- d. The Owners Pool, pool #2, is for the use of Owners only. Renters must use another pool.

8. Staying Informed:

- a. Announcement Bulletin Board, located between the Café and MarketPlace, is the place to look for notice of upcoming events.
- b. Monthly calendars are produced the first day of each month. They are available at the HOA office.
- c. The Las Palmas Restaurant is adjacent to the MarketPlace. Hours of operation are posted on the window sign.

9. Emergencies are handled by calling 911 and then Security at 951-491-5699.